#### CAMPGROUND POLICIES & RULES 2025

### **PAYMENTS**

- Rates
  - o \$45.00 / night 30-amp power & water site
  - \$35.00 / night for non-power site with water (tent site)
  - o Prices do not include GST
- Full payment is due immediately upon receiving confirmation of your booking.
- Accepted forms of payment include:
  - o E-transfer to: dwadickinson@gmail.com
  - Square Invoice Visa, Mastercard 2.65% surcharge will be added to your total

### **CHANGE FEE:**

- Any approved changes by management will be assessed a \$30.00 fee.
- Unapproved changes and reservations that may require cancellation will be under our cancellation guidelines.
- All changes must be made by email request to: dickinsonfamilyfarm@gmail.com

## **CANCELLATION POLICY & FEE**

- A \$30.00 fee will be charged to campers if reservations are cancelled 30 days prior to the arrival date and a refund will be issued to the camper via e-transfer within 14 days.
- If a reservation is cancelled within 30 days of the arrival date, no refunds will be given.
- Cancellations will only be accepted via email to: <u>dickinsonfamilyfarm@gmail.com</u> – an acknowledgment email will be sent.
- A no-show is a cancellation and is subject to this cancellation policy.
- There are no refunds for campers who decide to leave earlier than their scheduled departure date.
- Exception to this policy is at the discretion of management. Provincial orders restricting travel and road closures are past examples where refunds have been issued.

### CHECK-IN & CHECK-OUT

- Check-in is 12:00 8:00 pm. After 8:00 pm is considered late arrival.
- Check-out is 11:00 am.
- If you require late check-out please see the owner/operator you may be able to move to overflow.

## LATE ARRIVALS

- If you are arriving past 8:00 pm please notify us as soon as possible as to your expected arrival time via email: <a href="mailto:dickinsonfamilyfarm@gmail.com">dickinsonfamilyfarm@gmail.com</a>. We know travel plans can be disrupted but we require this notice to ensure we don't re-book your site with a drop-in.
- If arriving late, please be as quiet as possible to respect other campers who may be sleeping

## MAXIMUM SITE OCCUPANCY – People, Vehicles & Boats

- Maximum number of people per site is 4.
- The fee for additional persons is \$5 per person, per night.
- Maximum number of vehicles per site is 1. Overflow parking for a second vehicle may be available and will cost \$10.00 per night.
- Please do not occupy another site. Even if the site beside you is empty, you may not use another site for
- parking your vehicle or any other reason; it is very likely booked, and someone may be arriving late.
- Boats need to be parked in the designated overflow area and will incur a cost of \$10.00 per night.

## MINIMUM STAY REQUIREMENT

- A three-night minimum is required on Canada Day and BC Day long weekends.
- Two-night minimum is required on all other weekends in July and August.

## **QUIET HOURS**

- Quiet time is from 10:00 pm to 8:00 am.
- No parties or visitors between these hours.
- No loud music or public drunkenness/disorderly behavior at anytime on the campground property. Any violation may result in immediate eviction.

## **VISITORS:**

Visitors cannot stay overnight unless they are registered; applicable fees may apply.

#### **PETS**

- 1 pet permitted.
- Additional pets must be reported to Owner/Operator and are subject to a \$2.00 per pet, per night additional fee.

- Pets must never be left unattended and must be cleaned up after in and outside of the campground.
- Pets should be on a leash.

## **SPRAYING PESTICIDES**

- We are a working farm and apply pesticides responsibly.
- We must spray once every seven days.
- We will do our best to spray in the evenings and to give 24 hours' notice to campers when possible.
- Spraying is weather dependent.
- Please see the owner if you would like to know the weekly scheduled during your stay.

### OWNER LIABILITY

The Owner/Operator is not responsible for theft or damage of valuable items or camping items. Please store your personal belongings accordingly.

## **GENERATORS**

- Generators can only be used between the hours of 9:00 am 7:00 pm.
- High quality, quiet generators only such as Honda / Yamaha brand.
- If your generator is poor quality causing an excessive amount of noise, you will be asked to turn it off.

# MISHAPS – DID YOU BREAK A SPRINKLER?

Mishaps happen. If you happen to cause any damage, such as driving over a sprinkler, please notify the owner. We are reasonable folks and will assess the damage and any possible costs that may occur. We appreciate your honesty.

## The Little Things

- When you arrive, pull into your designated camping spot. The owner/operator will be around at some point to welcome you.
- **Garbage** is to be bagged and placed inside the large wooden apply bin located on the west side of the driveway. It has signage. Please only dispose of regular household garbage in these bins.
- Recycle in appropriate areas located next to garbage bins. Please rinse containers if necessary.
- Showers are to be respected just as your own in your home. Washrooms are provided for
  personal hygiene tasks only. Showers operate on loonies (\$1.00/two minutes). You can add
  multiple coins at one time.
- Please drive slow so the dust don't blow! We appreciate it!